

# See to Solve Alert™

# Fast Feedback Tools to Keep Your Organization Problem Free

See to Solve Alert™ empowers front-line staff with mobile-first problem reporting, delivers faster problem resolution and provides digital dashboards for organization-wide visibility and continuous improvement.



## **Report Problems** Easily with 3 Clicks

- 20 seconds from ideation to submission
- Mobile-first interface designed for speed
- Optional attachment (photo/audio/video) for quick context

## **Respond Faster** with Smart Routing

- Role and department based distribution
- Email, SMS and in-app notifications
- Integration with top systems to leverage existing workflows

#### **Review & Analyze** with Dashboards

- Real-time visibility of issues and resolution status
- · Escalation of priority issues
- · Reports to monitor trends and statistics

## Trusted by World-Class Organizations













## **Mobile-First Problem Reporting for Smart Workspaces**

Report problems as they arise, respond with immediate action, and solve problems at their root cause. Create value progressively under a culture of continuous improvement with See to Solve Alert™.



## Capture opportunities that deliver better business outcomes

Data-based insights drive high-velocity continuous improvement, root-cause analysis, and organizational learning.

- Improve processes by keeping your team on Alert™
- Increased uptime and productivity
- Capture immediate opportunities for improvement

## **Benefits**



## Improve Employee Experience

One, easy to use interface makes reporting problems hassle-free and intuitive for staff.



#### **Fix Problems Faster**

Automated routing sends reported issues to the department or person who can address them, eliminating delays and guess-work. Designated "responders" learn about problems more quickly and get remedies in motion faster.



#### **Stop Small Problems from Becoming Big Problems**

Managers can see where attention is needed and escalate priority issues before bigger problems erupt.



#### **Know Where You Stand**

Real-time dashboards provide leaders immediate knowledge and visibility of issues, as well as peace of mind when things are quiet.



### **Improve Faster**

Data-based insights help with root cause analysis, process improvement, uptime, productivity and organizational learning.